

**Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities**  
**Quarterly Report**  
**Residential Low Income Assistance Program (RLIAP)**  
**2014-15 Discounted 60%**

	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Summary			
													Actual/ Projected Total To Date (3)	Original Projection (4)	Variance	
<b>Customer Count</b>	(1)															
	Actual	Actual	Actual	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Average			
Actual / Projected No. of Customers																
LIHEAP	4,337	4,422	6,469	5,699	6,266	4,845	4,845	4,845	4,845	4,845	4,845	4,845	5,092	4,845	-247	
Non-LIHEAP	665	649	441	495	620	226	226	226	226	226	226	226	371	226	-145	
Total	(a) 5,002	5,071	6,910	6,194	6,886	5,071	5,071	5,071	5,071	5,071	5,071	5,071	5,463	5,071	(392)	
<b>RLIAP Recoveries</b>																
Actual / Projected																
Therm Sales	10,577,688	17,654,115	24,633,382	27,927,580	30,558,372	16,210,423	9,886,997	7,077,460	5,261,414	4,908,241	5,299,526	6,681,398	166,676,596	160,018,819	(6,657,777)	
RLIAP Rate Per Therm	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071	\$ 0.0071		
Total	\$ 75,102	\$ 125,344	\$ 174,897	\$ 198,286	\$ 216,964	\$ 115,094	\$ 70,198	\$ 50,250	\$ 37,356	\$ 34,849	\$ 37,627	\$ 47,438	\$ 1,183,404	\$ 1,136,134	\$ (47,270)	
<b>Program Costs</b>																
Actual & Projected Costs																
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Admin.	(b) 0												0	8,600	8,600	
Education	0												0	0	0	
Prior Period Ending Balance	(c) (389,301)												(389,301)	(280,969)	108,332	
Other (incl. Reporting Costs)	(d) (454)	(458)	(700)	(571)	(230)	(125)	(44)	31	132	251	358	477	(1,332)	(9,336)	(8,004)	
Discounts LIHEAP	71,654	110,056	0	404,394	229,987	155,564	97,692	84,842	76,705	75,026	75,240	83,675	1,464,836	1,423,033	(41,803)	
Discounts Non-LIHEAP	10,987	16,152	0	35,125	22,757	7,256	4,557	3,958	3,578	3,500	3,510	3,903	115,282	66,379	(48,903)	
Total Costs	(e) \$ (307,114)	\$ 125,750	\$ (700)	\$ 438,948	\$ 252,514	\$ 162,696	\$ 102,206	\$ 88,831	\$ 80,416	\$ 78,776	\$ 79,107	\$ 88,055	\$ 1,189,484	\$ 1,207,707	\$ 18,222	
<b>Avg Monthly Residential Customer Bill</b>	\$ 75.67	\$ 150.70	\$ 175.16	\$ 204.67	\$ 197.82	\$ 162.36	\$ 82.49	\$ 61.00	\$ 47.40	\$ 44.81	\$ 45.11	\$ 59.05	\$ 1,306.24	\$ 1,064.78	\$ (241.47)	
<b>Avg Monthly Residential Low Income Customer Bill</b>	\$ 59.14	\$ 123.35	\$ 143.99	\$ 167.72	\$ 160.80	\$ 130.25	\$ 62.33	\$ 43.49	\$ 31.57	\$ 29.32	\$ 29.59	\$ 41.78	\$ 1,023.32	\$ 790.74	\$ (232.58)	
<b>Avg Monthly RLIAP Customer Discount</b>	\$ 16.53	\$ 27.35	\$ 31.17	\$ 36.95	\$ 37.03	\$ 32.11	\$ 20.16	\$ 17.51	\$ 15.83	\$ 15.49	\$ 15.53	\$ 17.27	\$ 282.93	\$ 274.04	\$ (8.89)	
<b>Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill</b>	22%	18%	18%	18%	19%	20%	24%	29%	33%	35%	34%	29%	22%	26%		
<b>Gross Monthly Revenues (2)</b>	\$ 21,506,402	\$ 23,629,995	\$ 36,439,946	\$ 24,067,098	\$ 22,406,316	\$ 9,228,695	\$ 5,823,532	\$ 4,728,681	\$ 4,453,207	\$ 3,964,150	\$ 3,795,599	\$ 7,333,058	\$ 167,376,679	\$ 117,415,931	\$ (49,960,748)	
<b>Total Costs as a percent of Gross Monthly Revenues</b>	-1.43%	0.53%	0.00%	1.82%	1.13%	1.76%	1.76%	1.88%	1.81%	1.99%	2.08%	1.20%	0.71%	1.03%		

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should no RLIAP discounts prior to November 1, 2005.  
(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Page 11, Utility Operating Income in the Annual Report (Form F-16G), line 2  
(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.  
(4) See RLIAP Projection on Bates Page 183 of the 2013-14 Cost of Gas Filing, DG 13-251, filed on September 3, 2013.

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.  
(b) Actual administrative costs consists of bill inserts and advertising.  
(c) The Prior Year 2012-13 Account 175.39 under/(over) ending balance.  
(d) Account 1169-1756 monthly Interest on under/(over) balance.  
(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.